Reactor Thermal Hydraulics
ENU 6135, Section 1C40, Fall 2019
MWF 1500-1550 (UF “Period” 8) in FLG 280, W 1605-1655 (UF “Period” 9) in FLG 270
Final Exam: 1730-1930, Thursday, December 12 in FLG 280

Instructor
DuWayne Schubring, Ph.D., Associate Engineer
172 Rhines Hall
352-294-7870
dlschubring@ufl.edu (This is the best way to reach me. The Canvas “conversations” feature is not e-mail and does not send a message to me until I happen to log into Canvas. Therefore, messages sent via that system will not be acknowledged.)
Office hours: M 1400-1445, T 1315-1445, W 1230-1445, F 1400-1445, and by appointment. Beginning and end times of office hours will be enforced strictly. There is no open door policy.

Description
Treatment of nuclear thermal sciences: thermodynamics, fluid mechanics, heat transfer, two-phase flow, boiling; sub-channel thermal hydraulics, steam generator design, balance of plant analysis.

Prerequisites
EML 4140 + (EGN 3353C or ENU 4133)

Course Objectives
This course serves the following purposes: (1) provides an introduction to two-phase flow and heat transfer, (2) covers nuclear applications of thermodynamics, fluid mechanics, and heat transfer, (3) provides an introduction to thermal design of reactors, and (4) reinforces teamwork, communication, and programming skills learned in undergraduate courses.

Program Outcomes (ABET)

Text (Optional)
This text (“T&K”) may be useful as a reference for this course, ENU 4191/4192, and your future career and may be worth purchasing. However, you can complete this course without it. I do not recommend renting the book or buying it with intent to sell it back at the end of the term.
Notes are available on Canvas, as both a large number of small files and a single .pdf, suitable for printing.
To complete some of the homework and projects in this course, access to a programming or scripting language such as MATLAB, FORTRAN, C, C++ (etc.), a spreadsheet application, and
Engineering Equation Solver (EES) will be required. EES will be made available, via departmental license, to all students in this course not later than August 28 (in time for HW 1).

References


2. Any undergraduate textbooks (typically aimed at mechanical engineering students) on thermodynamics, fluid dynamics, and heat transfer.

Course Outline and Schedule

The course is organized into 18 modules, Notes, examples, etc. for each module (excluding Module 15) are in separate folders on the course website.

1. Nuclear Applications of Fluid Mechanics and Heat Transfer [T&K, Sections 9.6, 10.5.1.1.3]
2. Averaging in Two-Phase Flow [T&K, Sections 5.1 through 5.4]
3. Transport in Two-Phase Flow [T&K, Sections 5.5 through 5.7]
4. Homogeneous Equilibrium Model [T&K, Sections 11.1 through 11.4, 11.5.2]
5. Separated Flow Model and Void Fraction Correlations [T&K, Section 11.5]
6. Pressure Loss in Two-Phase Flow [T&K, Section 11.6]
7. Flow Regimes in Two-Phase Flow [T&K, Section 11.2]
11. Nuclear Heat Transport [T&K, Sections 3.1 through 3.6.1, 3.9, 8.1 through 8.3, 8.5, 8.7]
12. Single Channel Analysis (SCA) Methods [T&K, Chapter 14]
13. Critical Flow [T&K, Section 11.7]
15. Thermal Design Principles
16. Steam Generators
17. Natural Circulation
18. Condensation Heat Transfer [T&K, Section 12.7]

Modules 1-14 and 16-18 are supported by online lecture notes. Since T&K is primarily a graduate-level textbook and is not written in the same order as this course is taught, these notes are intended to distill the key points of the modules for use in this course. The only notes available for Module 15 are those you take yourself.

Deadlines will not be earlier than listed in the schedule below, but may be later. This schedule presumes that arrangements for 3:00-4:55 pm exams will be possible; if not, evening Exams will be held Wednesday or Thursday evenings from 8:20-10:10 pm. (I want to be on campus until 10:10 pm as little as I’m sure you do, so every reasonable effort will be made to have daytime exams.) Once the exam schedule is finalized, they will only be delayed in exceptional circumstances (e.g.; university closure or multiple missed prior class days due to weather) Otherwise, the day-by-day outline of lecture coverage is to be taken as a draft. In the event that lecture coverage lags behind the schedule, Module 18 may be cancelled.
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**Grading**

There are 1000 total points in the course. These points are generally equally valuable (see the final Grading Note for an exception).

- Exams (125 points each) [50%]
  1. Modules 1 through 5
  2. Modules 6 through 9
  3. Modules 10 through 13
  4. Comprehensive, focus on Modules 14 and after

- Mini-Projects (50 points each) [10%]
  1. Separated Flow Model (Void Fraction Correlations) and Pressure Drop
  2. Nuclear Heat Transport

  - Code: 50 points
  - Report: 150 points

- Homework (25 points each) [20%]
  1. Nuclear Applications of Fluid Mechanics and Heat Transfer
  2. Averaging in Two-Phase Flow and Transport in Two-Phase Flow
  3. Homogeneous Equilibrium Model
  5. Boiling Heat Transfer – Correlations
  7. Critical Flow
  8. Nuclear Power Cycles
Grading Scale

- A: 87%+
- A-: 85-86.99%
- B+: 83-84.99%
- B: 75-82.99%
- C: 66-74.99%
- E: < 66%

Grading Notes

1. I reserve the right to grant higher grades at the end of the course at my sole discretion, including the use of B- and C+. Under no circumstances will grades of C- or any flavor of D be used.
2. Each exam is individually curved. The details of this curve are included as part of the Exam Previews.
3. No single item exceeds 15% of your course grade. This emphasizes consistent performance in this course and limits the deleterious effect on your grade of a single poor exam.
4. Except on the Project (Code) and on Project/Mini-Project document professionalism, grading in this course is plus-based. That is, I award you points based on correct steps, rather than deducting points for errors. As a result, a question such as, “Dr. Schubring, why did you take off 2 points here?” is both presumptuous and nonsensical, since you never had the points.
5. There is no general protection against double jeopardy. Points are often allocated, particularly on exams, to each specific step and to obtaining the final, correct answer in each problem – a single error will prevent you from earning points at that step and for the final answer.
6. The grade cut-offs for A, B, and C are somewhat lower than the “high-school scale” (90, 80, 70, etc.) under which many UF courses operate. This is not to grant inflated letter grades but rather to account for the inherently challenging nature of two-phase flow and to appropriately award genuinely excellent performances.
7. The gradebook on Canvas is used to enable you to look up grades quickly. Note that this gradebook is not official. I reserve the right to correct errors, including transcription errors, from the official (spreadsheet) gradebook, to which I alone have access, until finalization of grades with the registrar.
8. Under no circumstances will a homework be accepted after solutions have been released. If you have any form of excuse/accommodation that delays your due date until after the release of solutions, that will be taken as an excused homework for you. The weighting of your other homework will then be increased to ensure homework is 20% of your grade.

More information on UF grading policy may be found at:
https://catalog.ufl.edu/ugrad/current/regulations/info/grades.aspx

Grade Appeal

All appeals of grades, including those from clerical/grade-calculation errors, must be made within 1 week of return. (This may be modified for specific assignments near the end of the term. I will announce this via e-mail as needed.)

Grade appeals must be provided in the following format:
• Include your entire assignment unmodified.
• Attach (paper clip preferred) a written summary of which problem(s) or part(s) you believe were graded inaccurately. Be as specific as possible.
• Turn in your appeal to me at class time or during office hours.
• I will review your grade appeal, contact you via your ufl.edu e-mail address, and return the assignment in class. Fairly simple appeals provided to me during office hours may be decided upon while you wait, at my discretion.

Appeals will be considered for clerical errors, addition errors, and inconsistent scoring. Grade appeals will not be entertained if you simply do not like that (for example) Part 1 was worth only 2 points with Part 2 worth 5.

On very rare occasions, if I believe the student is not acting in a good faith belief that more points are deserved, I will deem the appeal frivolous. Following two frivolous appeals, your grade appeal privilege through this method will be revoked. Further appeals must be done through the petitions process, which requires formal paperwork and department/program level involvement.

Course-Specific Policies

Attendance

\textit{Skip at your peril.} Attendance is not considered in the grade. However, I reserve the right to take attendance to prioritize e-mail assistance. Pursuant to HWCOE policy, the following statement is required: Excused absences are consistent with university policies in the graduate catalog

http://gradcatalog.ufl.edu/content.php?catoid=10&navoid=2020#attendance

and require appropriate documentation.

However, some materials in the course will not be covered in the textbook or in the notes provided online – only in class. Some example problems and complex figures (hard to digitize, easy to make on chalkboard) fall into this category. Students are responsible for these materials.

Make-Up Work Policies

Late-work excuses (extensions) can be grouped into the categories of \textit{professional}, \textit{medical}, and \textit{personal}.

\textit{Professional:} Reasonable extensions for job/internship interviews, technical conferences, or other professional/career development reasons should be requested. Most requests are granted, excluding those that provide a student or group of students an unfair advantage, cause significant disruption to the course or grading schedule, or violate some UF policy.

\textit{Medical:} Extensions will also be granted for (your own) medical reasons – please do not come to class if you are ill. Per UF policy, in the case of medical issues that are frequent or suspiciously-timed (\textit{e.g.}; you are repeatedly, suddenly ill at deadlines), I may request a signed note from a physician or similar professional practitioner.

\textit{Personal:} In addition, UF policies require accommodation for several non-academic, non-medical reasons. Extensions for these personal issues are generally limited to those mandated by the letter of UF policies. The list of UF-approved personal reasons changes from time to time. If you have a question regarding your personal issue and if it qualifies under one of the excused absence/late-work policies, contact me in advance.
I reserve the right to grant extensions for other personal reasons as rare exceptions to the rule at my sole discretion – advance notice gives you the best chance at a favorable decision. The approval of an extension does not establish precedent for that student (notably, there are some scenarios that I may accommodate only once) or for other students with similar circumstances.

The 12-day rule will be enforced strictly. Note that the count of days is based on a per-student, not per-approved-activity basis.

For the purposes of this course, in the above-referenced list of approved absence (extension) reasons, the word “family” shall be taken to mean your parents, grandparents, great-grandparents (etc.); children, grandchildren (etc.); siblings; aunts/uncles; nieces/nephews; your spouse and the spouse of any of the above; and half- or step- “versions” of the above categories. More distant relatives (a cousin, your spouse’s sibling’s spouse, etc.), partners (excluding spouses), and pets are not included. Minor illnesses (guideline: anything meriting home care only or care at a walk-in clinic, as opposed to an ER) of family members, including minor children, do not count as serious family emergencies, nor do events such as birthdays, anniversaries, weddings, etc.

Political activities, including protests, demonstrations, and the like are considered personal matters and not generally permitted as reasons for extensions. This includes activities related to nuclear engineering or nuclear power. Exceptions: (1) A student who is pursuing nuclear-related (whether pro- or anti-) politics as a career path may be granted extensions, at my discretion, on condition of providing evidence of bona fide efforts to secure a full-time position or to secure admission to a relevant, non-STEM degree-granting graduate program and (2) activities between November 15 and November 22, inclusive, that are connected to the 2019 ANS “Winter” Meeting will be taken as related to that professional activity and potentially grounds for extensions.

Further, be advised that any approved reasons for extensions do not reduce the amount of work you are expected to complete, but merely rearranges the timing. For those issues that are predictable (interview, holidays, etc.), you should work ahead to avoid disruption. In the case where your extension (or other accomodation) adversely affects a group project, I may modify the assignment and/or groups for those concerned to minimize the disruption of one student’s issues on other group members.

Class Conduct

There is no tolerance for mobile phones or other electronic disruptions. Such disruptions will lead to the student being told to leave the room for the duration of the class period, including during examination periods. The same principle applies to office hours or appointments – if you stop by my office and your phone rings, you will be told to leave the room for the duration of that day’s office hours (or your appointment considered over). Students who arrive late, leave early, or step out briefly mid-class to handle personal business must do so with a minimum level of disruption to the class in progress.

Rare exceptions to the above may be offered with notice (including just before class) and meritorious reasons (e.g.; an in-progress surgery of a close family member).

While I am generally available to students for a few minutes after class, there may be some Wednesdays where this is not the case. If so, I will announce this at the beginning of class and/or just prior to the mid-class break. In this case, any needed brief discussions can occur during the mid-class break.
Homework and Projects

Excluding the make-up work policies, above, no late homework or projects will be accepted.

Homework and projects (including mini-projects) may be submitted electronically (via Canvas) or as hard copy; some may have required electronic submissions indicated on the assignment sheets. The following restrictions apply for electronic submissions:

- Submissions may include multiple files, but only files with the following extensions will be accepted: pdf, xls, xlsx, ods, numbers, ees, txt, and (for the Mini-Projects and Project only) zip. This zip archive may not contain any ppt, pptx, doc, or docx files. Such files will be ignored for the purposes of grading.
- If a hard copy and electronic submission are provided, the hard copy will take precedence. (Only it will be read, reviewed, and graded.) You may not submit parts of the assignment electronically and parts in hard copy, unless explicitly allowed on that assignment sheet.
- If multiple students in a Mini-Project or Project group independently submit electronically, the submission by the student whose name is listed first on the assignment that I post to Canvas will take precedence. (One student must submit the entire project – different students submitting the project narrative and supporting zip archive is not allowed.)

Many assignments require the use of fluid properties. Use only those properties from EES, including from the tabular listing provided on the course website. No points will be awarded on problems solved with any other set of properties, including those in the back of T&K.

For handwritten homework, use pencil or black/dark-blue ink and either white paper (lined or not) or engineering paper. If you choose the combination of pencil and (yellow) engineering paper, write largely/clearly enough to be easily readable. Homework on other paper or with other writing instruments will be accepted, but you will earn no credit for homework that is not readable.

All projects, including mini-projects, must be written using word processing or typesetting software. Professional document and figure standards will be enforced on projects, including mini-projects. The onus is on you to figure out how to meet these standards in whatever programs you use to write the document and make figures. I have exactly zero sympathy for those who select a word processor without knowing how to format their text using it – complaints that the standards are not the same as a particular piece of software’s defaults will fall on deaf ears.

For those who wish to work more problems (not for credit, but for practice), the Fall 2018 homework assignments are available on Canvas.

Collaboration

Projects, including mini-projects, are to be done in groups. I will assign the groups. A peer review system is in place to assure equitable workload. In the event the workload is not equitable, I reserve the right to adjust individual grades to accurately reflect contributions to the work.

The ground rules for collaboration should be decided by each group through compromise and consensus. However, regardless of the preferences of the group as a whole, each student retains the individual right to privacy and to maintain good mental and physical health. To this end, no student shall be compelled:

- To join a real-name social networking site or modify their existing use of such a site, or
- To accept a 24/7 or other onerous on-call policy.
That is: each member holds a unilateral veto on using Facebook (or some such) for your group’s work or for being contacted at all hours of the day and night.

Inter-personal issues within your group stemming from deciding group rules must be brought to me promptly for arbitration. This arbitration will focus on the guidelines above and in forming an equitable compromise (essentially, equal marginal/new inconvenience) among group members and not on determining whose activities outside this course (including personal pursuits, situations, and choices) are more meritorious.

No collaboration is permitted between teams on projects, including mini-projects.

Examinations

For each exam, you will receive an Exam Preview, intended to prepare you for taking the exam (both technically and procedurally). Detailed policies (including grading/curving) are included on this document. The preview will also include the specific topics addressed by the problem (for most problems), the way points are distributed among problems, and a brief list of topics within the scope of the exam.

Examinations are due at the end of the examination period. No collaboration is permitted during examinations, although you may prepare for these however you choose. Use of any unauthorized materials or any communication (including mobile phones, laptops, or face-to-face with classmates in the room) is grounds for immediate and final collection of your exam with no more work permitted and any work already completed that, in my judgement, was aided by said materials/communication not considered in grading. Examinations consist of two stages: a closed-note conceptual and open-note problem solving.

The criteria for make-up exams are the same as for extensions to other assignments. All make-up exams will be held after the regular exam, as organized with me. Note that conflicts in my proposed make-up times with your personal business will not, in general, be accommodated.

UF policy restricts make-up finals to Friday, December 13, 1500-1700, barring a conflict at that time with another make-up in a course of higher number. This rule applies regardless of your personal business, such as travel times. I strongly discourage you from making hard-to-change travel plans such as flight reservations before Friday evening.

In the unlikely event you (1) are unable to complete the exam at the time originally scheduled for allowed reasons, (2) are unable to make the UF-appointed make-up exam time for allowed reasons, (3) do not make-up the exam at some other time prior to the finalization of grades on December 16, and (4) are on pace to pass the course, you will receive a grade of I (Incomplete). In the (also unlikely) case that the first three of these conditions apply but you were on pace to fail the course, UF policy requires that I assign a failing grade with the notation that you stopped participating before the end of the term. This may have implications on financial aid beyond a simple “E” grade.

For those who wish to work more problems (not for credit, but for practice), the Fall 2016-2018 exams and solutions are available on Canvas. Note: EES has changed the method for evaluation of properties of water between 2017 and 2018 – the 2016 and 2017 exams all use the old properties. To access the old properties in EES, you must use steam_NBS instead of water as your substance name.
Electronic Communication

The primary means of communication with the class outside of class time will be e-mail listserv. These listservs will send to your @ufl.edu address only. Any inquiries regarding grading will be directed towards your @ufl.edu address only, per FERPA.

Technical and procedural questions will be answered as a reply to whatever e-mail address you used to send them. If the entire class will benefit from the answer, I may send to the class list (either in lieu of or in addition to a direct reply to you, at my discretion). If you do not wish to have a specific e-mail to me regarding technical content or course procedures replied to through the class list, you must explicitly state this in that e-mail. In such a case, I will reply directly to you and send a general-purpose announcement to the class list, not indicating who caused me to send it.

When sending questions via e-mail, please make sure you provide all the information needed for me to produce an answer or solution. This includes any files, particularly EES files, on which you are working. (Note: I will not open files from students in the following formats: .ppt, .pptx, .doc, .docx; make a PDF and send that if needed.)

Course Website (Canvas)

The primary use of the Canvas website is for file storage, as all assignments, lecture notes, etc. will be provided there. I take no responsibility for downtime of this service, nor for actions of University of Florida staff that affect the website (including Canvas upgrades).

Recording Lectures, etc.

UF grants each student the right to record classes for which they enroll, on the condition that no disruptions are presented to other students or faculty. You are not required to inform me that you are recording these class sessions. Failures of your recording equipment are not my problem – requests to delay the meeting or to repeat myself for the convenience of your recording will not be honored.

Further, you are permitted to record office hour or appointment conversations on ENU 4134 questions. If you wish to record office hours or appointments, you must inform (not ask) me that you will be recording. In this case, our conversation will be restricted to the content of this course. If you wish to ask more general questions, such as those relating to academic planning or your future career goals, I will insist that you turn the recording off before I discuss those subjects.

Deadline Flexibility

I am well-aware that graduate students often have extremely busy fall semesters. Reasonable accommodations on homework and projects will be made for professional commitments (conference attendance, taking the GRE, grad school visits, etc.) and, potentially, to minimize conflicts among senior year courses. However, I do not have an efficient means to make myself aware of all student conflicts and commitments. Therefore, it is up to you to make me aware of issues, for which some accommodations/extensions/flexibility may be offered. The more notice you provide, the more favorable outcome is likely.
ENU 4134 vs. 6135

The undergraduate (ENU 4134) and graduate (ENU 6135) courses share common lectures and a fraction of common coursework.

Letters of Recommendation/Evaluation Policy

To request a letter of recommendation/evaluation (for graduate school or otherwise), you must provide:

- A hard copy of your UF transcript.
- A hard copy of a résumé (or CV).
- A hard copy of the following form with all four circles checked (requests with three or fewer circles checked will be denied):

Letters are typically filed once per week. For students whom I know only through coursework, my letter typically focuses on an estimate of their rank-in-class and on their performance on projects and challenging problems.

I will only file one batch of letters per student during the term, for any student currently enrolled in a class with me. (This policy is designed to keep me from looking up slight changes in your rank/performance multiple times for multiple batches of letters.) I recommend that this batch occur as late as possible in the term to allow me sufficient information (sample size) on your performance to write a useful letter.

I reserve the right to refuse to provide a letter for any student and am not obligated to provide a reason for such refusal.

Changes to Syllabus

Changes to this syllabus will be provided via the Canvas platform. Such changes may include those required by policy changes, my travel, changes in the speed of course coverage, university closure, errors in previous syllabus versions, and other reasons.

Syllabus Boilerplate

Students Requiring Accommodations

Students with disabilities requesting accommodations should first register with the Disability Resource Center (352-392-8565, https://www.dso.ufl.edu/drc) by providing appropriate documentation. Once registered, students will receive an accommodation letter which must be presented to me when requesting accommodation. Students with disabilities should follow this procedure as early as possible in the semester.

Course Evaluations

The University of Florida expects students to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals.
Guidance on how to give feedback in a professional and respectful manner is available at: https://gatorevals.aa.ufl.edu/students/

Students will be notified when the evaluation period opens, and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via https://ufl.bluera.com/ufl/

Summaries of course evaluation results are available to students at: https://gatorevals.aa.ufl.edu/public-results/

University Honesty Policy

UF students are bound by The Honor Pledge which states, “We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: “On my honor, I have neither given nor received unauthorized aid in doing this assignment.” The Honor Code: https://www.dso.ufl.edu/sscr/process/student-conduct-honor-code/

specified a number of behaviors that are in violation of this code and the possible sanctions. Furthermore, you are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please consult with the instructor or TAs in this class.

Commitment to a Safe and Inclusive Learning Environment

The Herbert Wertheim College of Engineering values broad diversity within our community and is committed to individual and group empowerment, inclusion, and the elimination of discrimination. It is expected that every person in this class will treat one another with dignity and respect regardless of gender, sexuality, disability, age, socioeconomic status, ethnicity, race, and culture.

If you feel like your performance in class is being impacted by discrimination or harassment of any kind, please contact your instructor or any of the following:

- Your academic advisor or Undergraduate/Graduate Program Coordinator [for NE/NES students, these are both also your instructor]
- Robin Bielling, Director of Human Resources, 352-392-0903, rbielling@eng.ufl.edu
- Curtis Taylor, Associate Dean of Student Affairs, 352-392-2177, taylor@eng.ufl.edu
- Toshikazu Nishida, Associate Dean of Academic Affairs, 352-392-0943, nishida@ufl.edu

Software Use

All faculty, staff, and students of the University are required and expected to obey the laws and legal agreements governing software use. Failure to do so can lead to monetary damages and/or criminal penalties for the individual violator. Because such violations are also against University policies and rules, disciplinary action will be taken as appropriate. We, the members of the University of Florida community, pledge to uphold ourselves and our peers to the highest standards of honesty and integrity.
Student Privacy

There are federal laws protecting your privacy with regards to grades earned in courses and on individual assignments. For more information, please see:

https://registrar.ufl.edu/ferpa.html

Campus Resources

Health and Wellness

U Matter, We Care
Your well-being is important to the University of Florida. The U Matter, We Care initiative is committed to creating a culture of care on our campus by encouraging members of our community to look out for one another and to reach out for help if a member of our community is in need. If you or a friend is in distress, please contact umatter@ufl.edu so that the U Matter, We Care Team can reach out to the student in distress. A nighttime and weekend crisis counselor is available by phone at 352-392-1575. The U Matter, We Care Team can help connect students to the many other helping resources available including, but not limited to, Victim Advocates, Housing staff, and the Counseling and Wellness Center. Please remember that asking for help is a sign of strength. In case of emergency, call 9-1-1.

Counseling and Wellness Center:
http://www.counseling.ufl.edu/cwc, and 392-1575; and the University Police Department: 392-1111 or 9-1-1 for emergencies.

Sexual Discrimination, Harassment, Assault, or Violence
If you or a friend has been subjected to sexual discrimination, sexual harassment, sexual assault, or violence contact the Office of Title IX Compliance, located at Yon Hall Room 427, 1908 Stadium Road, (352) 273-1094, title-ix@ufl.edu

Sexual Assault Recovery Services (SARS)
Student Health Care Center, 392-1161.

University Police Department at 392-1111 (or 9-1-1 for emergencies), or http://www.police.ufl.edu/

Academic Resources

E-learning technical support, 352-392-4357 (select option 2) or e-mail to Learning-support@ufl.edu
https://lss.at.ufl.edu/help.shtml
Career Resource Center, Reitz Union, 392-1601. Career assistance and counseling.
https://www.crc.ufl.edu/
Library Support, Various ways to receive assistance with respect to using the libraries or finding resources.
http://cms.uflib.ufl.edu/ask
Teaching Center, Broward Hall, 392-2010 or 392-6420. General study skills and tutoring.
https://teachingcenter.ufl.edu/
Writing Studio, 302 Tigert Hall, 846-1138. Help brainstorming, formatting, and writing papers.
https://writing.ufl.edu/writing-studio/
Student Complaints Campus:
On-Line Students Complaints:
http://www.distance.ufl.edu/student-complaint-process